

1 OUR COMMITMENT

Gas Networks Ireland is committed to responsible business practice, ensuring that ethical, environmental and social considerations are always at the core of our business decisions and key to our business strategy. Responsibility is an integral part of how we conduct and develop our business. Our corporate responsibility promises are:-

- We endeavour to responsibly meet customer expectations now and for the future
- We continue to promote excellence and diversity through our people
- We proactively safeguard our environment
- We continue to ensure community is at the heart of our business
- We live our values through our actions

2 MANAGING CORPORATE RESPONSIBILITY STRATEGY

Our responsibility strategy is managed, delivered and measured across the pillars of Marketplace, Workplace, Environment, Community and Corporate Responsibility Governance & Communications. Our approach to responsible business practice is guided by:-

- Meeting the standard of the Business Working Responsibly Mark (based on ISO 26000 guidelines)
- Supporting the aims and objectives of Ireland's National Plan on Corporate Social Responsibility and also EU Corporate Responsibility objectives
- Gas Networks Ireland's Strategic Plan and Gas Networks Ireland's Corporate Responsibility Action Plan
- The targets and objectives of management systems at Gas Networks Ireland including, but not solely limited to, ISO 14001, 9001, 50001, 55001 and OHSAS 18001
- Legislative compliance as well as adhering to internal policies
- Delivering mutually beneficial programmes and initiatives addressing key social issues in line with skills, resources and expertise of our staff
- The requirements and expectations of our customers and stakeholders
- Our culture, which encourages and supports individual social responsibility in our staff, enabling them to identify and deliver solutions that benefit our customer, the gas industry and society at large


There are many important issues for environment, society and community which present both challenges and opportunities for Gas Networks Ireland. Issues prioritised for address by Gas Networks Ireland are documented in our Corporate Responsibility Action Plan.

3 REPORTING

Internal reporting on strategic corporate responsibility goals and objectives is conducted on a quarterly basis by the Corporate Responsibility Manager for the Balanced Scorecard of Gas Networks Ireland with monthly updates provided to the Gas Networks Ireland Steering Group on Corporate Responsibility. A progress review on delivering Gas Networks Ireland Corporate Responsibility Action Plan takes place annually with the Gas Networks Ireland Management Team. Gas Networks Ireland's corporate responsibility performance and impacts are disclosed publicly through the organisation's annual reporting process.



Liam O'Sullivan, GNI Managing Director



Date